November 18, 2024

**JOHN EDGAR S. ANTHONY**

Dean, College of Computer Studies

Mindoro State University

Alcate, Victoria

Dear Sir Anthony:

As the owner of GiGCafe, I want to personally acknowledge the deployment of the **EGIGCAFE: AN ONLINE SERVICES ORDERING AND RESERVATION MANAGEMENT SYSTEM**, created by **KING JAYJAY PACHECO, CHYNNA I. ALCANTARA, AND JENNY ROSE L. FAJILAN**.

This system has been a significant step forward for our operations. It has simplified how we handle orders and reservations, making things easier not only for our team but also for our customers. I’ve especially appreciated how the system helped reduce manual errors and saved us time during busy hours.

During the testing phase, it became clear how much thought went into its design. The features were straightforward to use and made a real difference in managing daily tasks. While there’s still room to customize it further to better fit the unique needs of GiGCafe, the progress so far has been very promising.

So far, this system has already made a real difference in how we run things, helping us work more efficiently and provide a better experience for our customers. I'm excited to keep working together, share my thoughts, and see how the system can keep improving to meet the needs of our business.

Thank you for your hard work and commitment. It’s exciting to see a project like this come to life, and I’m proud to have been part of its journey.

Sincerely,

**MARIA LOURDES C. AQUINO**

GiGCafe Owner